

LIBRARY VALUE AND IMPACT COMMUNITY OF PRACTICE

ORIGIN: CAUL/CONZUL QUALITY AND ASSESSMENT ADVISORY
COMMITTEE

TERMS OF REFERENCE

BACKGROUND

A Community of Practice (CoP) is defined as: “A group of people who share a concern or a passion for something they do and learn how to do it better as they interact regularly.” CoP’s¹ are usually informal, self-organising, and span across organisations.

To that end, the purpose of the Library Value and Impact Community of Practice is to create a structure that allows library staff in university libraries to promote good practice and build common capability in planning, performance, evaluation, and measurement across a range of library activity. The challenges of this work include the development of assessment tools, methods, quality principles and guidelines, standards, and policies and procedures that reflect the essence of university libraries in Australia and New Zealand.

OBJECTIVES

The objectives of the CoP will include:

1. To identify, gather, and seek agreement on community requirements;
2. To provide an informal point of contact for library staff on the specific benefit or interest area that affects value and impact;
3. To contribute collaboratively to building the capability of the wider library community in value and impact; and

4. To identify linkages and opportunities for collaborative strategic and technical projects.

1 Étienne Wenger, "Communities of practice: A brief introduction"

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Membership and Structure

Membership of the CoP is open to practitioners in university libraries with a quality / standards / analytics /communications or marketing role and to people with an interest in developing their understanding of these topics.

The CoP terms of reference will be reviewed every year in February and its continuation and form will be re-assessed.

Teleconference meetings will be held every 6 weeks using an agenda determined by the members, but which could include:

1. Current Library Initiatives Roundtable: Where each member has 1 minute to describe what they are currently working on and how members can help each other; 2. Focus Theme: Including presentations (as suggested by members) and discussion on a specific topic of interest. Presentations may be from CoP members, other staff or external SME's; 3. Open Discussion: 20 minutes allocated to an open (but still moderated) discussion on any important topics;

Members will volunteer to chair meetings, take notes and monitor chat. The chair is responsible

- for:
- Facilitating group discussion to ensure that communication is appropriate and respectful;
 - Developing the agenda and/or objectives for the CoP meeting that they will Chair;
 - Sending out regular messages to all CoP members about the next meeting/activity.

* Unless otherwise agreed, any costs arising from activities under the CoP will be borne by

the Member or participant that incurs them, and will be subject to the availability of funds, personnel, and other resources.

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